



Egginton Primary School

Parent / Carer Code of Conduct Policy

Date	Review Date	Coordinator	Nominated Governor
April 2023	September 2024	J. Cunningham	TBC

At Egginton Primary school we are very fortunate to have a supportive and friendly parent body. Our parents and carers recognise that educating children is a process that involves partnership between parents, class teachers and the school community.

As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding. We believe this policy should be a working document that is fit for purpose, represents the school ethos, enables consistency and quality across the school and is related to the following legislation:

- Education Act 1996
- Protection from Harassment Act 1997
- Children Act 2004
- Safeguarding Vulnerable Groups Act 2006
- Equality Act 2010
- Children and Families Act 2014

The following documentation is also related to this policy:

- Dealing with Allegations of Abuse against Teachers and other Staff: Guidance for Local Authorities, Headteachers, School Staff, Governing Bodies and Proprietors of Independent Schools (DfE)
- Equality Act 2010: Advice for Schools (DfE)
- Keeping Children Safe in Education: Statutory Guidance for Schools and Colleges (DfE)
- Working Together to Safeguard Children: A Guide to Inter-agency Working to Safeguard and Promote the Welfare of Children
- Race Disparity Audit - Summary Findings from the Ethnicity Facts and Figures Website (Cabinet Office)

We believe that it is essential to involve and engage with parents, as much as possible, in all aspects of school life as we realise they have an important role to play in their children's education. For parents being 'involved' will mean anything from communicating with the school; cooperating over discipline, attendance and homework; taking an interest in their children's work and visiting the school; being actively involved in the target setting process of their children; coming to parents' meetings and talking about issues, and to attending social and fundraising activities.

We expect all parents/carers and other visitors to behave in a reasonable and acceptable manner towards all school personnel and pupils at all times. In the event of continued acts of verbal abuse or other anti-social behaviour on school premises we will consider reviewing our 'open-door' policy and may ban parents/carers from entering school without an appointment.

The school website and the school handbook clearly state that it is an offence for any person(s) under section 547 of the Education Act 1997 to cause a nuisance or disturbance on school premises. Parents must be aware that



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school premises are private property and they have been granted permission by the Governing Body to be on school premises.

We expect all parents/carers and visitors to respect the caring ethos, values of the school, pupils and school personnel and not to:

- Smoke, vape, consume alcohol or take drugs whilst on school property;
- bring dogs or any other animal in to the school grounds;
- cycle in the school grounds;
- damage or destroy school property;
- use disruptive behaviour;
- use offensive language or malicious comments;
- use racist comments;
- use intimidating behaviour;
- incite others;
- threaten another adult or child;
- use physical aggression towards another adult or child;
- use physical punishment against their own child on school premises;
- approach or chastise another child;
- use social media to make defamatory comments about the school, school personnel, pupils, or governors;
- send abusive or threatening emails;
- misuse their mobile phone by sending abusive or threatening text messages / voice mails or phone messages;
- send abusive or threatening letters.

We agree with Amanda Spielman, the chief inspector for schools for England, that parents should not expect schools to police children's eating and exercise, or toilet train pupils.

We teach children about the importance of healthy eating and having regular exercise but we do expect children to come to school toilet trained which is a prerequisite of entry to this school.

We as a school community have a commitment to promote equality. Therefore, an equality impact assessment has been undertaken and we believe this policy is in line with the Equality Act 2010.

We all have a responsibility to ensure equality permeates in to all aspects of school life and that everyone is treated equally irrespective of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation. We want everyone connected with this school to feel safe, secure, valued and of equal worth.

We aim to be judged at least good in all school inspections by ensuring that standards for all pupils are higher than schools of a similar size and that standards continue to improve faster than the national trend. We believe we will achieve this by having in place a home-school agreement that all parents have signed up to and to abide by the parent/carers code of conduct.

We believe it is essential that this policy clearly identifies and outlines the roles and responsibilities of all those involved in the procedures and arrangements that is connected with this policy.

1. Aims

- To ensure all pupils achieve their full potential by working in partnership with parents and other stakeholders.

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- To ensure the behaviour of parents/carers is acceptable and does not put the safety and wellbeing of pupils and school personnel in jeopardy at any time.
- To ensure parent / carers abide by the code of conduct.
- To ensure compliance with all relevant legislation connected to this policy.
- To work with other schools and the local authority to share good practice in order to improve this policy.

Responsibility for the Policy and Procedure

1. Role of the Governing Body

The Governing Body has:

- appointed a member of staff to be responsible for Health and Safety;
- appointed a member of staff to act as the Parental Code of Conduct coordinator;
- delegated powers and responsibilities to the Headteacher to ensure all school personnel and stakeholders are aware of and comply with this policy;
- responsibility for ensuring full compliance with all statutory responsibilities;
- responsibility for ensuring that the school complies with all equalities legislation;
- responsibility for ensuring funding is in place to support this policy;
- make effective use of relevant research and information to improve this policy;
- responsibility for ensuring this policy and all policies are maintained and updated regularly;
- responsibility for ensuring all policies are made available to parents;
- responsibility for celebrating the effort, success achievements of pupils and school personnel;
- responsibility for the effective implementation, monitoring and evaluation of this policy.

2. Role of the Headteacher

The Headteacher will:

- ensure all school personnel, pupils and parents are aware of and comply with this policy;
- ensure risk assessments are:
 - in place and cover all aspects of this policy;
 - accurate and suitable;
 - reviewed annually;
 - easily available for all school personnel.
- employ a range of sanctions against any parent who has broken the Parent/Carer Code of Conduct and continues to demonstrate unacceptable behaviour:
 - Stage 1: A polite verbal warning.
 - Stage 2: A formal written warning if a parent continues to demonstrate unacceptable behaviour.
 - Stage 3: A second formal written warning if the behaviour continues but stating that if the bad behaviour continues then the parent will be barred from the school.

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- Stage 4: Parent is banned from the school and will have to make alternative arrangements for bringing their children to and from school.

(Parents have the right of appeal by writing to the Chair of Governors within ten days of being banned from the school).

- provide leadership and vision in respect of equality;
- make effective use of relevant research and information to improve this policy;
- provide guidance, support and training to all staff;
- make effective use of relevant research and information to improve this policy;
- monitor the effectiveness of this policy by speaking with pupils, school personnel, parents and governors;
- annually report to the Governing Body on the success and development of this policy.

3. Role of the Parent Code of Conduct Coordinator

The coordinator will:

- lead the development of this policy throughout the school;
- provide guidance and training for all staff on induction on how to deal with difficult and abusive parents and when the need arises regarding;
- keep a record of all incidents;
- make effective use of relevant research and information to improve this policy;
- keep up to date with new developments and resources;
- undertake risk assessments when required;
- review and monitor;
- annually report to the Governing Body on the success and development of this policy.

4. Role of School Personnel

School personnel will:

- comply with all aspects of this policy;
- take reasonable care of themselves and others whilst at work;
- undertake training in:
 - recognising the signs of potential violent or aggressive situations developing;
 - school safety and security procedures;
 - personal safety awareness, basic breakaway techniques and safe methods of work;
 - identifying and dealing with potentially difficult situations;
 - physical restraint.
- report any incident of violence and aggression;
- ensure that all incidents are reported to the Headteacher;
- implement the school's equalities policy and schemes;
- report and deal with all incidents of discrimination;
- report any concerns they have on any aspect of the school community.

5. Role of Pupils

Pupils will promote a positive image of the school and themselves by:

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- being aware of and comply with this policy;
- being encouraged to work in partnership with the school by making decisions and exercising choice in relation to their educational programme;
- treating others, their work and equipment with respect;
- supporting the school Code of Conduct and guidance necessary to ensure the smooth running of the school;
- liaising with the school council;
- taking part in questionnaires and surveys.

6. Role of Parents/Carers

Parents/carers will:

- be aware of and comply with this policy;
- work in partnership with the school;
- be aware of the Parent/carer Code of Conduct;
- comply with this policy for the benefit of their children;
- be asked to take part periodic surveys conducted by the school;
- support the school Code of Conduct and guidance necessary to ensure smooth running of the school

7. Raising Awareness of this Policy

We will raise awareness of this policy via:

- School Handbook/Prospectus;
- School website;
- Staff Handbook;
- Meetings with parents such as introductory, transition, parent-teacher consultations
- Headteacher reports to the Governing Body;
- Text messages
- Email
- Meetings with school personnel;
- Monthly newsletters;

8. Training

We:

- have in place appropriate training for this policy that is undertaken by a registered training provider that covers:
 - All aspects of this policy
 - Home-School Agreement
 - Health and Safety
 - Safeguarding and Child Protection
 - Complaints
 - Equal opportunities
 - Inclusion
- ensure the content of all training is correct, delivered well and engages staff as we believe that the more engaging training is, the better the outcomes that we need to measure;



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9. Equality Impact Assessment

Under the Equality Act 2010 we have a duty not to discriminate against people on the basis of their age, disability, gender, race, religion or belief.

This policy has been equality impact assessed and we believe that it is in line with the Equality Act 2010 as it is fair, it does not prioritise or disadvantage any pupil and it helps to promote equality at this school.

10. Race Disparity Audit

We acknowledge the findings of the Race Disparity Audit that clearly shows how people of different ethnicities are treated across the public services of health, education, employment and the criminal justice system.

The educational section of the audit that covers: differences by region; attainment and economic disadvantage; exclusions and abuse; and destinations, has a significant importance for the strategic planning of this school.

11. Monitoring the Implementation and Effectiveness of the Policy


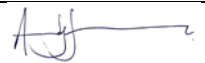
The practical application of this policy will be reviewed annually or when the need arises by the Headteacher and governors.

12. Linked Policies

- Complaints
- Health and Safety
- Home-School Agreement
- Safeguarding and Child Protection

We believe this school policy:

- is an essential part of the school;
- supports staff in managing certain situations;
- forms an important framework that will ensure consistency in applying values and principles throughout the school;
- provides guidance, consistency, accountability, efficiency, and clarity on how the school operates;
- provides a roadmap for day-to-day operations;
- ensures compliance with laws and regulations, gives guidance for decision-making;
- stems from the school's vision and objectives;

Headteacher:		J.Cunningham	Date:	26/04/23
Chair of Governing Body:		A. Farrow	Date:	17/05/23



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Appendix 1

Inappropriate use of Social Network Site

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/pupils. The Governors of Egginton Primary consider the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren being educated at Egginton Primary is found to be posting libelous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate someone by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.